

Fisher House Guest Agreement

Guest Names: _____

Date: _____

House rules: Any questions or concerns about your ability to follow the house rules must be disclosed to the Fisher House Manager or designee, prior to signing the guest agreement. Lodging is contingent upon adherence to the house rules, and can be terminated at any time for inappropriate conduct or infractions of the house rules.

The Fisher House at the VA Boston Healthcare System provides continual service to families with hospitalized family members. The House also serves veterans accompanied by a family member undergoing extensive outpatient treatment, who live at least 50 miles away, and will be inpatient for at least 3 nights. It is expected that each and every family member does his/her fair share so additional burdens are not placed on others. **Please read complete guidelines in Fisher House Guest Book.**

Quiet hours are between 9:00 PM and 8:00 AM. Please close doors gently, keep TVs volume low, no washing clothes, etc. no incoming phone calls late in the evening.

1. The following violations will result in immediate removal from the Fisher House:

- **Alcohol, illegal drug use**
- **Smoking**
- **Weapons**
- **Registered Sex Offenders are not allowed in the Fisher House**
- **Disruptive behavior or demands of preferential treatment**
- **Removal of property –damage must be reported immediately to Manager**
- **Unauthorized use of rooms or unauthorized guests in room**
- **Damage to house or furnishings**
- **Breaking house rules**
- **No pets are allowed, service animals must have proper documentation, and prior approval**
- **No food to be taken or eaten except in kitchen and dining room**

2. Due to the privacy needs of all of our guests, the Fisher House prohibits media or recording equipment in the house, without express coordination through the Fisher House Manager and the Public Affairs Officer. Any guest who is contacted by a media person must let the Fisher House Manager know immediately, and any access to the premises must be coordinated through the Fisher House Manager.

3. Keep your room locked at all times. We are not responsible for lost items. Do not allow anyone but registered guests into the House. Be sure to keep exterior doors locked when entering or leaving the Fisher House. We recommend you not bring valuables to the Fisher House.

4. Children must be supervised at all times. Baby-sitting services are not provided at the Fisher House. Failure to maintain control of children and to clean up after them may lead to being asked to checkout before you had planned.

5. The Fisher House does not have maid service. Prompt and adequate clean-ups are a must in the kitchen, dining room, bathroom and other common areas. Tidy-up after eating: wipe counters, stovetops, ovens and tables. Please pitch-in to keep the Fisher House neat and clean. **Eating is allowed in the kitchen and dining room only.**

6. Maximum length of stay will be determined on a case by case. Your stay may be terminated without notice, at the manager's discretion, for inappropriate on site conduct, infractions of the house rules, or disruption of any nature.

8. Report any contagious disease or fever, to Manager immediately. Please help us protect our guests with lower immunity—they cannot fight germs as well as most.

9. Please read our check out procedure in the Fisher House Guest Book, which you have received.

I have read and understand the above Fisher House policies and agree to abide these regulations or relinquish my lodging.

Signature _____

Date _____